# SOUTHAMPTON CITY COUNCIL HEALTH OVERVIEW AND SCRUTINY PANEL

#### MINUTES OF THE MEETING HELD ON 26 OCTOBER 2017

<u>Present:</u> Councillors Bogle (Chair), White (Vice-Chair), P Baillie, Houghton,

Mintoff, Noon and Savage

## 13. MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

**RESOLVED**: that the minutes for the Panel meeting on 24 August 2017 be approved and signed as a correct record.

### 14. UPDATE ON PROGRESS - SOUTHERN HEALTH NHS FOUNDATION TRUST

The Panel considered the report of the Interim Chief Executive, Southern Health NHS Foundation Trust

Julie Dawes (Interim Chief Executive), Tom Westbury (Head of Communications: Business Partnering) of the Southern Health Trust, John Richards (Chief Executor Officer NHS Southampton City CCG), Stephanie Ramsey (Director of Quality and Integration) and Rob Kurn (Healthwatch Southampton Manager) were in attendance and, with the consent of the Chair, addressed the meeting.

The Panel discussed a number of matters including:

- the progress made by the Trust against the recommendations made by the CQC;
- the recent appointment of a new Chair, Chief Executive and Non-Executive Members;
- the Crisis Lounge pilot in Southampton Members were briefed on the role of the service, the referral process and availability to residents within Southampton;
- the broad range of support for women with post-natal depression within the region;
- the lessons learnt from the intense period of scrutiny following the publication of the Mazars report and the subsequent CQC inspections. The Panel noted that the Trust had acted to engage both its workforce and its clients in developing an open processes that sought to address issues as, or before, they occurred; and
- that workforce planning had been identified as a risk for the Trust as it reflected the high levels of staff turnover.

In addition the representatives of NHS Southampton City CCG and Healthwatch Southampton addressed the Panel confirming that the Trust's view of itself was realistic and reflected the current situation.

**RESOLVED** that the Panel noted the ongoing improvements of the Southern Health Trust and that the Panel would continue to review the Trust's progress.

#### 15. **HEALTH AND WELLBEING STRATEGY UPDATE**

The Panel considered the report of the Cabinet Member for Health and Community Safety updating the Panel on progress made to date delivering against targets within the Health and Wellbeing Strategy.

Councillor Shields (Cabinet Member for Health and Community Safety) Jason Horsley (Joint Director of Public Health for Southampton and Portsmouth) and Felicity Ridgeway (Service Lead - Policy, Partnerships and Strategic Planning) were in attendance and, with the consent of the Chair, addressed the meeting.

The Panel discussed a number of matters including:

- the need to develop proxy indicators to identify progress made in between the publication of national statistics;
- the benefits of prioritising a smaller group of strategic measures within the dataset to drive improved outcomes. The Panel were keen to see a strong emphasis on outcomes for children and young people and bridging inequalities within the population;
- the need to understand the factors, for each indicator, that are contributing to the performance in Southampton;
- the difficulty identifying an appropriate indicator to measure the impact of air quality on health outcomes in Southampton; and
- Panel Members suggested that officers should, when presenting this information to the Panel in the future, consider providing information by ward and how it can be made more visual through the use of infographics.

**RESOLVED** that the report be noted.

## 16. ADULT SOCIAL CARE PERFORMANCE

The Panel considered the report of Service Director - Adults, Housing and Communities outlining current performance in Adult Social Care and proposals to introduce a new operating model.

Paul Juan (Service Director, Adults, Housing and Communities) and Sharon Stewart (Service Lead: Prioritisation, Safeguarding and Initial Response) and Rob Kurn (Healthwatch Southampton) were in attendance and, with the consent of the Chair, addressed the meeting.

The Panel discussed a number of issues including:

- the clarity of the information being provided and noted that the use of infographics would be helpful to provide context to the performance targets set out within the appendix;
- that whilst prevention activity is reducing demand pressures exceed the budget envelope;
- the driver for the new Target Operating Model was the need to focus on good practice. This, if performance mirrors the experience of other local authorities that have introduced this approach, will result in better outcomes and will reduce expenditure;

- the need for a change in culture within Adult Social Care to make the new approach work;
- the potential benefits and of personal budgets and direct payments, including the safeguards associated with the use of direct payments; and
- the implications that the contents of a letter received from the Secretary of State could have on the Council's finances. The letter outlined performance targets related to delayed transfers of care from hospital that the Council would be required to meet. Failure to do so could result in funding identified for the Council being withheld.

**RESOLVED** that the Panel noted the report.

# 17. MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE

The Panel noted the report of the Service Director, Legal and Governance, detailing the actions of the Executive and monitoring progress of the recommendations of the Panel.